

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR THE TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC ☐ CLEC ☐ ILEC ☐ Wireless

202-420-
2019-12A
281444
443

CERTIFICATED COMPANY INFORMATION

National Access Long Distance, Inc.

Company Name

FEIN/SSN:

678-436-5590

Telephone #:

Dba/fka

3075 Breckinridge Boulevard, Suite 425

Mailing Address:

Duluth

GA

30096-4981

City, State, Zip Code

19992 Kelly Road

Business Location

Harper Woods

MI

48225

City, State, Zip Code

County

RECEIVED
JAN 22 2019
PSC 20
CLERK'S OFFICE

REGISTERED AGENT INFORMATION

Registered Agent:

Mailing Address:

City, State, Zip Code

Pursuant to the Commission's rules and regulations, print or type company contact for the following area

- | | | | |
|-----|--|--------------------|------------------|
| | Belinda | Tibbitts | |
| A. | General Manager (Include Address if Different than above) | | |
| | 888-627-9399 | / 888-627-1921 | / |
| | Telephone Number | / Facsimile Number | / E-mail Address |
| | Suzanne | Stebbins | |
| B. | Customer Relations/Complaints Representative (Include Address if Different than above) | | |
| | 888-627-9399 | / 888-627-1921 | / info@na-ld.com |
| | Telephone Number | / Facsimile Number | / E-mail Address |
| | Suzanne | Stebbins | |
| C1. | Customer Relations/Complaints Representative for Escalated Complaints (Include Address if different than above) | | |
| | 888-627-9399 | / 888-627-1921 | / info@na-ld.com |
| | Telephone Number | / Facsimile Number | / E-mail Address |
| | 888-627-9399 | | |
| C2. | Customer Contact (Toll Free Number) | | |
| D. | Engineering Operations (Include Address if different than above) | | |
| | 888-627-9399 | / 888-627-1921 | / info@na-ld.com |
| | Telephone Number | / Facsimile Number | / E-mail Address |
| E. | Test and Repair (Include Address if different than above) | | |
| | 888-627-9399 | / 888-627-1921 | / info@na-ld.com |
| | Telephone Number | / Facsimile Number | / E-mail Address |
| F. | Emergencies (During Non-Office Hours) | | |
| | 888-627-9399 | / 888-627-1921 | / info@na-ld.com |
| | Telephone Number | / Facsimile Number | / E-mail Address |

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G. Regulatory Officer (Included Address if Different Address if different than above)

(Mailing Address)

Telephone Number / Facsimile Number / E-mail Address
Tiesha Monroe Account Manager

H. Annual Report Mailings (Name and Title)

3075 Breckinridge Boulevard, Suite 425 Duluth GA 30096-4981

(Mailing Address)

678-436-5590 / 678-681-7580 / tmonroe@rtcteam.net

Telephone Number / Facsimile Number / E-mail Address
Tiesha Monroe

I. Dual Party Mailing (Name & Title)

3075 Breckinridge Boulevard, Suite 425 Duluth GA 30096-4981

(Mailing Address)

Telephone Number / Facsimile Number / E-mail Address

J. Interim LEC Fund Mailing (Name)

3075 Breckinridge Boulevard, Suite 425 Duluth GA Duluth

(Mailing Address)

678-436-5590 / 678-681-7580 / tmonroe@rtcteam.net

Telephone Number / Facsimile Number / E-mail Address
Tiesha Monroe

K. Universal Service Fund Mailings (Name)

3075 Breckinridge Boulevard, Suite 425 Duluth GA 30096-4981

(Mailing Address)

678-436-5590 / 678-681-7580 / tmonroe@rtcteam.net

Telephone Number / Facsimile Number / E-mail Address
Tiesha Monroe

L. Gross Receipts Mailings (Name)

3075 Breckinridge Boulevard, Suite 425 Duluth GA 30096-4981

(Mailing Address)

678-436-5590 / 678-681-7580 / tmonroe@rtcteam.net

Telephone Number / Facsimile Number / E-mail Address

M. Lifeline Mailings (Name & Title)

3075 Breckinridge Boulevard, Suite 425 Duluth GA 30096-4981

(Mailing Address)

678-436-5590 / 678-681-7580 / tmonroe@rtcteam.net

Telephone Number / Facsimile Number / E-mail Address

Tiesha Monroe

This form was completed by

Account Manager

Signature

/ 1/12/2019

Title

Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211

And

Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street
Columbia, South Carolina 29201